

## Your questions answered...

## Your bins

### I have more than one green and/or grey bin.

#### Can I continue to put them all out for collection?

We only collect one of each type of bin per property. For example, if you have more than one green or grey wheeled bin, then you can only put one out for collection. Any other green bins can be kept for storing your garden waste. We are selling compostable garden waste sacks at the Civic Centres; however they can only be used to store garden waste in your bins or for the ease of taking it to the Household Waste Recycling Centre. Do not leave extra garden waste sacks out for collection alongside your green wheeled bin as they will not be collected.

### What happens to my recycling after it's collected?

The mixed recycling from your blue lidded bin is sent to a Materials Recycling Facility that sorts it into separate material streams before making it into new items. The garden waste is sent to a windrow system where it is made into compost. The food waste is sent to an Anaerobic Digestion plant which converts the food waste into liquid fertiliser and biogas (carbon dioxide and methane) to produce electricity.

### Can I put out excess mixed recycling?

We will only collect excess recycling in sturdy containers and not in carrier bags and if you think there may be occasions you might over-fill the blue lidded bin, then you can use a rigid container for that purpose.

### Can I buy excess waste sacks for refuse?

We are no longer selling blue excess waste sacks for refuse because we are trying to reduce good quality recycling going to landfill. Any excess non-recyclable waste that does not fit in your grey wheeled bin can be taken to the Household Waste Recycling Centre on Eastman Way in Hemel Hempstead or Northbridge Road in Berkhamsted.

For more frequently asked questions and policies, visit [www.dacorum.gov.uk/recycling](http://www.dacorum.gov.uk/recycling)  
Email [r4d@dacorum.gov.uk](mailto:r4d@dacorum.gov.uk)  
or call 01442 228000 and ask for Waste Services.  
Don't forget to follow Dacorum Borough Council on :

[www.facebook.com/dacorum](https://www.facebook.com/dacorum)  
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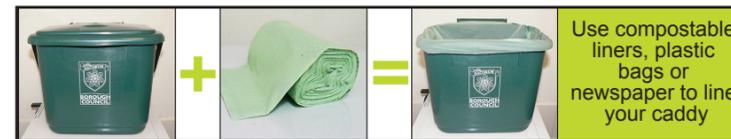
The composting facility that processes your food waste uses a method that can accept food waste in plastic bags as well as compostable liners. You have the option to wrap your food waste in newspaper, plastic bags (including carrier bags, bread bags etc) or compostable liners which are available to buy from our Civic Centres, online at [www.thebincompany.co.uk](http://www.thebincompany.co.uk) or from supermarkets.

Do not place food in plastic trays or containers or in any other plastic packaging in your kerbside caddy as it will not be collected.

### How do I use the kerbside food caddy?

You should already have a kitchen caddy to keep in your kitchen to put food waste in. If you don't have one, then please call **01442 228000** and ask for Waste Services or email [r4d@dacorum.gov.uk](mailto:r4d@dacorum.gov.uk) to request one.

**Step one:** Line your kitchen caddy with a compostable caddy liner or plastic bag (such as carrier bags, bread bags etc) and put food waste in or you can wrap food waste in newspaper.



**Step two:** When the liner is full, tie it up and place it in the outside kerbside caddy. Remember to keep the handle of the caddy in the locked position when not in use.



It is much better to avoid food waste altogether and save your money by following these five steps: planning your weekly meals, making a shopping list, cooking the right portions, freezing food you're not going to eat before its use by date and loving your leftovers with rescue recipes.

**For more tips on how to reduce your food waste and for more recipe ideas, visit [www.lovefoodhatewaste.com](http://www.lovefoodhatewaste.com)**

## Recycling other household waste

### Bulky collection service

We do collect bulky household items for which there is a charge. A bulky item is anything you would take with you when you move home such as free standing furniture and appliances.

**Please note** we do not accept building materials, car parts or anything considered the fabric of the house.

Good quality items can be donated to local charities too.

Visit [www.dacorum.gov.uk/bulkycollection](http://www.dacorum.gov.uk/bulkycollection) for the current collection prices. To book your collection call 01442 228000 and ask for "Waste Services".



### Neighbourhood recycling centres

You can recycle paper, mixed plastics, cans, glass and textiles at most of our recycling points at neighbourhood shopping areas. Find your nearest recycling point at [www.hertsdirect.org/wasteaware](http://www.hertsdirect.org/wasteaware) or call **0300 1234051**.

### Household waste recycling centres (HWRCs)

You can recycle textiles, batteries and much more at your local HWRC.

Your local HWRCs in Dacorum are located in Eastman Way, Hemel Hempstead and Northbridge Road, Berkhamsted.

For a full list of the materials your nearest HWRC can accept and the opening hours, visit [www.hertsdirect.org/wasteaware](http://www.hertsdirect.org/wasteaware) or call **0300 1234051**.

### Real nappy rewards scheme

If you choose real nappies for your baby, you can claim £50 towards the cost or you can apply to receive a free real nappy starter kit.

For more information on using real nappies and to get a reward application form visit [www.dacorum.gov.uk/realnappy](http://www.dacorum.gov.uk/realnappy) or call **01442 228000** and ask for "Waste Services".



### Home composting

As a resident of Dacorum you are entitled to a reduced price compost bin for your garden. For the latest prices and special offers in this area visit [www.getcomposting.com](http://www.getcomposting.com) or call **0844 5714444**.

Visit [www.dacorum.gov.uk/recycling](http://www.dacorum.gov.uk/recycling)  
Email [r4d@dacorum.gov.uk](mailto:r4d@dacorum.gov.uk) or  
call 01442 228000 and ask for Waste Services.

Don't forget to follow Dacorum Borough Council on:

[www.facebook.com/dacorum](https://www.facebook.com/dacorum)

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## Getting your recycling sorted the easy way!



Look inside for your family of recycling bins...

# Less sorting... more recycling!

## Yes please!



Any food - raw or cooked



Plate scrapings



Waste fruit and vegetables



Meat and fish skin and bones



Bread, pasta, biscuits and cakes



Tea bags, egg shells and coffee grounds



## Food recycling

Collected weekly

Cooked and uncooked food waste can be collected in plastic bags, compostable liners or wrapped in newspaper

## Mixed recycling

Collected fortnightly

## Yes please!



Paper, magazines and directories



Food tins, drink cans and aerosols



Clean aluminium foil and trays



Plastic bottles



Glass bottles and jars



Food and drink cartons



Plastic containers trays, pots and tubs



Cardboard



Please do not put any plastic bags, black sacks or plastic film in the blue lidded bin.



Please rinse food and drink containers and foil before recycling them. Do not leave any food in the packaging as it will spoil the recycled end product.

## Garden waste

Collected fortnightly between February and November

## Yes please!



Leaves and grass clippings



Twigs and prunings



Pet bedding (excluding paper)



Put your bins out on the boundary of your property by 6.45am on the day of your collection. Please take your bins back within your property boundary by the end of your collection day.

## Non-recyclables

Collected fortnightly

All this rubbish goes to landfill so please recycle all you can

Non recyclables such as...



Polystyrene...



Crisp packets and wrappers



No thanks



Large amounts of liquids, Food packaging, Kitchen paper, Pet bedding, Dog or cat poo, Nappies



No thanks



Plastic bags, Polystyrene, Nappies, Clothing, Cling film, Light bulbs, Drinking glasses



No thanks



Plastic bags, Cardboard, Treated wood, Dog or cat poo, Clothing or carpet, Soil, stones or rubble



Your bin lid must be closed with no waste visible. Bags left next to or on top of your grey bin will not be collected.



If you have black sacks instead of bins, you can put out a maximum of five black sacks each fortnight.